

## A B S T R A C T

A system for managing service calls, including access control modules implementing service access control mechanisms, the system further including master modules each associated with a service, with a set of access control modules and with a set of call processing modules, the system including:

- means for receiving the calls,
- means for sending information relating to each of the calls to the set of access control modules,
- means for deciding to accept calls on the basis of data received from the set of access control modules, and
- means for sending second information relating to each of the calls to the set of call processing modules if the call has been accepted.